

LONDON BOROUGH OF HAMMERSMITH & FULHAM

Report to: Councillor Rebecca Harvey – Cabinet Member for Social Inclusion and Community Safety

Date: 17/10/2022

Subject: Procurement Strategy for Specialist Co-located Independent Domestic Violence Advocacy (IDVA) Service

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Responsible Director: Bram Kainth – Strategic Director of Environment

Summary

The report details proposals to bring together three existing contracts to procure an enhanced specialist co-located Independent Domestic Violence Advocacy (IDVA) service to support women experiencing domestic abuse who are accessing Homelessness services, Children's Social Care, and/or the Criminal Justice System in Hammersmith & Fulham. This is a joint commissioning proposal between Housing, Children's Services, and Community Safety to bring together and improve the way in which we deliver IDVA services in Hammersmith and Fulham.

This proposal is inclusive of two separate lots, which will be issued as two contracts. The first lot is for the IDVA service provision itself, and the second lot is for a Case Progression service which supports the work of the Criminal Justice element of the specialist co-located IDVA service. The proposed contracts are for a minimum of 2 years, with the possibility of two 12-month extensions (4-year maximum contract length), giving sufficient time to review the success and performance of the service. The option to extend will be dependent on consultation and the availability of resources at the time. The proposed contracts will commence on 1 April 2023 and will end on 31 March 2025, unless extended in which case the maximum contract end date is 31 March 2027.

Recommendations

1. To approve the procurement strategy to recommission a specialist co-located Independent Domestic Violence Advocacy (IDVA) service and Case Progression Service from 1 April 2023.

Wards Affected: ALL

Our Values	Summary of how this report aligns to the H&F Values
Building shared prosperity	<p>The successful service provider will be asked to confirm that the staff involved in delivering the services will not be subject to zero-hour contracts, and will have suitable employment terms and conditions, including the payment of the London Living Wage.</p> <p>Providers will be asked to provide a statement identifying the social value they can provide related to the contract as part of the tendering process.</p>
Creating a compassionate council	<p>The services being commissioned are provided to some of the most vulnerable residents in H&F and will improve the safety of residents affected by violence against women and girls (VAWG) through the provision of 4 IDVAs.</p>
Doing things with local residents, not to them	<p>Local service users and third sector providers have been consulted on our VAWG Strategy and there will be further consultations for the development of the specification of the service.</p>
Being ruthlessly financially efficient	<p>Re-commissioning the service as a joint exercise across Community Safety, Housing and Children's Social Care will save costs and attract added value.</p>
Taking pride in H&F	<p>The service contributes to the council's commitment to end violence against women and girls and make H&F a safe borough for residents.</p>

Financial Impact

1. This report seeks approval of the procurement strategy only. As such there are no financial implications for the Council by approving the strategy. The contract award, including final contract values and financial implications, will be the subject of a separate cabinet member decision report. For information, the minimum two year period of the new contract (without extensions) is expected to be funded from a combination of existing service budgets and confirmed external grant funding (London Crime Prevention Fund and Supporting Families grants). As such the procurement of this contract is not expected to place any new financial burden on the Council.

Comments completed by Kellie Gooch, Head of Finance (Environment), 3 August 2022. Verified by Andrew Lord, Head of Finance, Strategic Planning and Investment, 4 August 2022.

Legal Implications

2. This report seeks approval of a procurement strategy for the procurement of IDVA and case progression services via a competitive open procedure. The Council has a statutory obligation to take steps to combat domestic violence under the Crime and Disorder Act 1998 and the Domestic Abuse Act 2021.
3. The proposed procurement involves a high value contract for the purposes of the LBHF Contract Standing Orders ('CSOs') and therefore will be subject to the requirements of Section D. The proposed strategy will comply with the requirements of CSO 18. Further, the contract valuation is above the services threshold (£213,477) for the purposes of the Public Contract Regulations 2015 ('PCRs'). As such, the proposed open procedure will be subject to the process requirements contained in Chapter 2 of the PCRs.

Legal comments completed by John Sharland, Senior solicitor (Contracts and procurement) email john.sharland@lbhf.gov.uk, 1 August 2022

Background Papers Used in Preparing This Report

None

DETAILED ANALYSIS

Background

4. Domestic abuse is a significant issue in the Borough and has increased year-on-year since 2016, with 1,870 reported domestic abuse incidents in 2021. Statistics have shown an increase in domestic abuse related offences during lockdown and highlight the need for support services for victims/survivors and their children.
5. The Domestic Abuse Act 2021 has established new guidance on strengthening the support for victims of abuse. Children are now recognised as survivors in their own right and specialist support for victims with protected characteristics and/or complex needs or facing multiple disadvantages must be provided.

Lot 1: Specialist Co-Located IDVA Service

6. The co-location of IDVAs within Children's Social Care, Housing and Community Safety, is part of our Coordinated Community Response (CCR) in tackling violence against women and girls (VAWG) in Hammersmith and Fulham. The current IDVA contracts provide 1.5 IDVAs within the Impact Project, 1.5 IDVAs within Children's Social Care and 1 IDVA within Housing Solutions. The IDVAs provide support to

women experiencing domestic abuse who are accessing Homelessness services, Children's Social Care, and/or the Criminal Justice System, as well as providing consultation and training for professionals. These services are well utilised, receiving a total of 251 referrals in 2021/22.

7. The existing co-located IDVA contracts are currently held independently by Housing, Children's Services, and Community Safety (Impact Project) as three separate contracts. The contracts are delivered by the same provider (Advance Charity) but are of different values and are all monitored separately. This is not an efficient way of delivering these services and fragments the offer as there is limited join up between services. There is also limited resilience within these separate contracts to mitigate staff absence.
8. The proposal is to bring these three contracts into one contract to provide a specialist co-located IDVA service which will be managed across the three services through a shared Contract Management Panel. The proposed service would provide the same level of staffing as the current contracts but spread equally across each service area. This will create a more resilient and integrated offer with greater join-up between services. There will also be greater scope within this service to address gaps in the current provision, particularly in relation to specialist support for survivors facing multiple disadvantages as set out in the Domestic Abuse Act 2021. All current contracts are due to expire in April 2023. The report seeks approval to bring these separate contracts together into one contract and put these services out to tender on the basis set out in this procurement report and the business plan in Appendix 1.
9. This will be a more attractive contract which will hopefully attract a wider range of providers to participate via a competitive tender under an open process. Joining up the contracts will offer better value for money and hopefully attract added value from tenderers.
10. The Domestic Abuse Act 2021 states that specialist support for victims with protected characteristics and/or complex needs or facing multiple disadvantages must be provided. This principle is enshrined in the H&F 2021-26 VAWG Strategy. Officers intend to seek a service provider who can demonstrate that they are able to meet the needs of minoritized groups and those women accessing the service who may face additional barriers. Tender responses will be expected to demonstrate their understanding of intersectionality and how they will provide a service that is tailored to those facing multiple disadvantages, particularly regarding race, ethnicity, and immigration status.
11. Children are also now recognised as survivors under the new legislation and additional value from potential tenderers may come in the form of existing pan-London children and young people's domestic abuse support services, with eased referral pathways.
12. The end date of this contract will be in line with other commissioned VAWG services which will enable further joint recommissioning from 2025.

Lot 2: Case Progression Service

13. The Case Progression service tracks cases through the criminal justice system from the point of arrest to case disposal. Officers work with the police to ensure that all relevant information is presented to the Crown Prosecution Service for Domestic Abuse court cases. The service pre-empts any Criminal Justice System blockages at the Specialist Domestic Abuse Court to ensure that Domestic Abuse cases are held promptly, minimising the negative impact of the court and criminal justice process on victims, and reducing the risk of cases failing at court. This service is essential to the effective work of the criminal justice IDVA, which would form part of the Specialist Co-Located IDVA Service proposed in this procurement strategy.
14. The Case Progression Service was previously commissioned with the Criminal Justice IDVA service contract, held by Community Safety, as an additional lot. They are collectively known as the Impact Project.
15. This service is currently held by Standing Together Against Domestic Abuse (STADA) and the current contract is due to expire on 31st March 2023.

Lots 1 and 2:

16. The contracts will be offered for a period of two years (1st April 2023- 31st March 2025), with an option to extend for up to 12 months on two separate occasions (maximum contract end date would be 31st March 2027). A break clause will be written into the terms and conditions of the contracts.
17. Tenderers will be made aware that the cost aspect of any tender should not exceed the budget that has been agreed for the services. The purpose of this procurement is to maximise service levels within the budget the council has available.
18. Should there be any future increase or decrease in budget, officers would seek to vary the services within the funding available through the appropriate decision-making process and exercising contract break clauses as necessary, prioritised on need and demand.
19. The IDVA Service Contract will be managed by a Contract Management Panel, with representatives from each Directorate, which will work collaboratively with the service provider to apply for funding opportunities that will enhance the service provision throughout the lifetime of the project. The Case Progression service will be contract managed by the Victims Programme Coordinator within the Community Safety Team, who will also form part of the Contract Management Panel of the IDVA Service Contract.
20. The specification will incorporate feedback and information from a needs assessment of current provision conducted from April 2021 as well as service user and stakeholder consultations which will be conducted in September 2022 specific to the delivery of this service.

Reasons for Decision

21. To comply with the statutory duty to provide appropriate Independent Domestic Violence Advocacy (IDVA) services as outlined by the Domestic Abuse Act 2021.

Specifications Summary

22. The services being procured are for specialist IDVAs to work across the Criminal Justice Service, Housing, and Children's Social Care services to support women experiencing domestic abuse, as well as for a Case Progression service to monitor and contribute towards the improvement of outcomes for Domestic Abuse cases going through the court system.
23. Officers intend to let the contract for a maximum period of four years – a two -year initial term, with an option to extend for up to 12 months on two separate occasions. The maximum length of the contract is to ensure services are attractive for the marketplace to bid for, but also to allow officers flexibility to bring the contract timeframe in line with other commissioned VAWG services to benefit a future VAWG procurement strategy.
24. Additional funding for any future changes in the contract value is not included in the approved budget and would have to be sought separately.

Procurement Route Analysis of Options

Lot 1:

25. **Option 1 – Let provision for the co-located IDVA services end in March 2023.** This would present a risk to those who may require support as these services are well utilised, receiving 251 referrals for 21/22. Domestic abuse is a significant issue in the Borough and has increased year-on-year since 2016 when the co-located pilot started, with 1,870 reported domestic abuse incidents in 2021. Statistics have shown an increase in domestic abuse related offences during lockdown and highlight the need for support services for victims/survivors and their children. There is no justification for a further waiver, having sought one for the Housing IDVA and Children's Social Care in 2022. Ending IDVA services would not align with the council's commitment to ending VAWG in line with the VAWG strategy and H&F's manifesto commitments.

This is not the recommended option.

26. **Option 2 – Let the current services continue under current arrangements and recommission separately as standalone contracts.** There has been an issue with recruitment across the VAWG sector resulting in prolonged vacancies in the existing contracts and keeping the contracts separate makes it more difficult to provide cover across the services. The contract management of these projects is inefficient, as each Directorate independently undertakes contract management, which can be a barrier to information sharing. Running multiple individual tenders simultaneously would not also present good use of staff resource or value for money.

This is not the recommended option.

27. **Option 3 – To combine the current IDVA provision across Community Safety, Housing and Children's Services into a single contract, offering the contract via a competitive tender under an open process to deliver services for a**

maximum period of four years. The contract will be for two years initially, with an option to extend for up to 12 months on two further occasions. A break clause will be written into the terms and conditions of the contract. Combining the provision within one contract will ensure a more resilient and robust service, greater join-up between different service areas, as well as presenting a more efficient use of staff resource (through a joint tender exercise and shared contract management) and better value for money.

This is the recommended option.

Lot 2:

28. **Option 1- Let provision for the Case Progression Service for the Criminal Justice Domestic Abuse Service (Impact Project) end in March 2023.** Collectively, the Impact Project enables Hammersmith & Fulham to outperform the London average in DVA Convictions, Guilty Pleas and Sanctioned Detections, as well as increasing the rate of engagement with survivors of Domestic Abuse going through the criminal justice system. Ending this service would not be in line with our recently published Ending VAWG Strategy and Manifesto Commitments.

This is not the recommended option.

29. **Option 2 - To continue the current service through direct award.** Whilst officers and MOPAC consider the incumbent service provider to be high performing, in the interests of transparency, and fairness to other providers in the marketplace, the Council should hold a competitive tendering exercise.

This is not the recommended option.

30. **Option 3 – To competitively tender the Case Progression Service as a second lot within the Specialist Co-Located IDVA Service.** This will allow all providers in the marketplace to bid to provide the services and allow officers to ensure they can achieve the highest quality service for survivors of DVA in Hammersmith & Fulham. Considering the Public Contracts Regulations 2015 requirement for Councils to consider sub-dividing contracts into a number of “lots” to enable and encourage Small and Medium-Sized Enterprises (SMEs) to bid, the services will be tendered as two separate lots. This marketplace for the delivery of the services is likely to be the third sector, where there is a proliferation of SMEs.

This is the recommended option.

Market Analysis, Local Economy and Social Value

31. The marketplace for the services is mainly made up of third sector providers who can provide the specialisms required to support survivors of domestic abuse.
32. The specification will be informed by evaluations of the current services and engagement with providers, service users and other stakeholders. Stakeholders and service users have been consulted in April 2021 however further consultations will take place in September 2022, as well as a market warming event for potential tenderers.

33. Officers intend to tender the contracts under an Open Procedure with no Pre-Qualification Questionnaire (PQQ) and advertise the contracts via the Capital E Sourcing portal. Due to the importance of having high quality service provision in this field, and the potential adverse impacts of not achieving as high a quality service as possible within the available budget, officers intend to tender the contracts based on a 20:80 Cost:Quality ratio.
34. The services contribute to the council's commitment to ending Violence Against Women and Girls.
35. The successful service provider will be asked to confirm that the staff involved in delivering the services will not be subject to zero-hour contracts, and will have suitable employment terms and conditions, including the payment of the London living wage.
36. Before we send out the invitation to tender and during the tender process, we will discuss social value with potential providers and advise them of the council's requirement of a minimum of 10% of the total value of the contract. The successful provider will need to register with the social value portal. All potential providers will be informed at the point of the invitation to tender of the annual fees associated with registration and use of the portal.
37. Key areas where we would like providers to add social value are employment, training, and volunteering opportunities for H&F residents. We would anticipate that staff members have access to multidimensional wellbeing programmes, and this supports H&F's value of being a compassionate council. The service provider will be expected to provide equality, diversity and inclusion training to all team members and their supply chain staff. They should also require their suppliers to adhere to a modern slavery statement relating to the recruitment of their staff. This will support the council's value of taking pride in H&F.
38. It is worth noting that depending on the size and nature of the organisation who is successfully awarded the contract the exact deliverables may vary, and these will be determined during the tender process.

Risk Assessment and Proposed Mitigations

39. The Key risks for the procurement and proposed mitigations are outlined in the table below:

Risk	Mitigation
Due to the specialist nature of provision there is likely to be a small number of service providers who will bid for the contract.	We will engage with a wide range of providers including small service providers as part of the initial consultation and will continue to do so throughout the procurement process. There are multiple services with links to the VAWG sector in Hammersmith & Fulham that would likely be interested. We will hold a Market Warming Event

	prior to going out to tender.
There are ongoing staffing issues across many sectors currently which could mean the new service encounters the same challenges as the existing provider.	By consolidating the contracts into one high-value contract, the intention is that this will be a more attractive contract for providers and potentially attract services that can provide added value, including in the form of bank/peripatetic staff and shared responsibility for cases across the service.

Timetable

40. The estimated procurement timetable is outlined below.

Key Decision Entry (Strategy)	July 2022
Contracts Assurance Board (Strategy)	17 th August 2022
Cabinet member sign off	October 2022
Tender period	24 th October – 2 nd December 2022 (6 weeks)
Closing date for submissions	2 nd December 2022
Closing date for clarification questions	14 th December 2022
Key Decision Entry (Award)	Mid-December
CAB (Award)	4 th /11 th January 2023
SLT/Cabinet Member (Award)	11th January 2023
Contract Award Notice	20 th January 2023
Contract engrossment	
Contract mobilisation and implementation	1 st February 2023
Contract Commencement date	1 st April 2023

Selection and Award Criteria

41. The contract will be let based on a ratio of 20:80 Cost:Quality. Officers consider that although the council is committed to ruthless financial efficiency, the users of the services being tendered are in such a position of potential vulnerability to serious violence that an additional emphasis on the quality of services being provided is justified.
42. The prices will be scored using the following formula to give a score out of 100:

$$\text{Bid's Score} = 100 \times (\text{lowest total cost} / \text{bid cost}).$$
The total will then be multiplied by 0.2 to give a score out of 20 (the price score out of 100 total)
- Example:
Bid A price - £100,000
Bid B price - £110,000
Bid C price - £120,000
- Score
Bid A – $100 \times (100/100) = 100 - 20/20$ for price

Bid B – $100 \times (100/110) = 90.9 - 18.18/20$ for price
Bid C – $100 \times (100/120) = 83.33 - 16.67/20$ for price

43. The Quality criteria will be scored on questions based on the KPIs detailed in contract management section. The questions and weighting will be developed by the project management team. The procurement will be taken forward by a project team from the council's Community Safety Unit, with advice from the council's corporate procurement team.
44. The tender assessment panel (TAP) will include representatives from H&F's Community Safety Team, Housing, and Children's Social Care. They will make the recommendation to award to the Cabinet Member, after shortlisting and scoring tenders based on the criteria set out in the tender documents.
45. Social Value will be assessed as part of the quality evaluation at a minimum of 10%, the Procurement team alongside the service providers will quantify the number of activities that the supplier can deliver beyond their contractual obligation. These measurements can then be made part of the contract's key performance indicators (KPIs). These activities will be monitored and delivered during the lifetime of the contract.
46. The Cabinet Member will be kept informed of the progress of the tendering process via Cabinet Member Board meetings.

Contract Management

47. Key performance measures for the contract include:
 - Number of women referred into the service
 - Number of women engaged in the service
 - Number of children indirectly supported by the service
 - Number of high-risk cases
 - Quantitative safety outcomes (i.e. number of protective orders obtained, number of service users rehoused and in what type of accommodation, number of service users supported through the criminal justice system, number of service users supported through child protection processes)
 - Number of repeat victims of abuse
 - Evidence of risk reduction
 - Increased feeling of safety reported by service users
 - Social value activities
48. KPIs will be reported against quarterly to monitor performance. Where performance is beneath what is expected, the council, the providers and other parties will be expected to collaborate to achieve optimal performance. A clearly defined default procedure will be set out in the contract.
49. Following the award of the contract, the service provider performance will be managed by a Contract Management Panel with representatives from the Environment, Economy, and Children's Services Directorates.

50. Quarterly returns and an annual report will be produced which will be made available to senior officers and interested councillors as required.
51. Once agreed the social value measurements will be made part of the contract's key performance indicators (KPIs). These activities will be monitored and delivered during the lifetime of the contract.

Equality Implications

52. There are no direct negative equality implications, under the Equality Act 2010, for those service users from groups with certain protected characteristics by the approval of recommended options outlined in this paper. A positive impact on certain groups with protected characteristics is anticipated by the commissioning of this service through the support offered to vulnerable residents.

Completed EIA attached.

Risk Management Implications

53. The report recommends approving a procurement strategy to put in place a contract for services to support women experiencing domestic abuse as well as monitoring and contributing towards the improvement of outcomes for Domestic Abuse cases going through the court system. This is in line with the objective of creating a compassionate council.
54. The report sets out the procurement risks identified and clear mitigations to manage these risks. The procurement strategy proposes bringing three existing contracts together into one contract, which is in line with the objective of being ruthlessly financially efficient.

Implications completed by: David Hughes, Director of Audit, Fraud, Risk and Insurance, 26 July 2022

Climate and Ecological Emergency Implications

55. The main climate and ecological impacts of the proposed procurement are relatively low. As the service will be co-located, staff would use H&F buildings, which align with H&F's own environmental commitments. TBC

Implications verified by: Hinesh Mehta, Head of Climate Change, 29 July 2022

Local Economy and Social Value Implications

56. The Council's Social Value policy introduced in May 2020 requires that, for contracts awarded of a price higher than £100,000, suppliers contribute social value measures to a proxy value of at least 10% of the value of the contract. This is noted in paragraph 9 above.

57. Paragraphs 42 and 43 above describe how social value will be included in proposals and what contributions bidders will be directed and encouraged to make. It is recommended that this process is followed.
58. Paragraph 53 above describes how social value measures will be contract-managed. It is recommended that this process is followed.

Implications verified/completed by: Paul Clarke, Economic Development Officer,
25/7/22

Consultation

59. Stakeholder and survivor consultations will take place in September 2022 and will feed into the final service specification. Invited key stakeholders will include: the Police community safety unit, Children family services, Housing, Adult Safeguarding and specialist service providers: Hestia, Advance, GALOP, IKWRO, Refuge, Standing Together Against Domestic Abuse, WGN, Stay Safe East, St Mungo's and Turning Point.

List of Appendices

Appendix 1 – Equalities Impact Assessment

H&F Equality Impact Analysis Tool

Conducting an Equality Impact Analysis

An EIA is an improvement process which helps to determine whether our policies, practices, or new proposals will impact on, or affect different groups or communities. It enables officers to assess whether the impacts are positive, negative, or unlikely to have a significant impact on each of the protected characteristic groups.

The tool is informed by the [public sector equality duty](#) which came into force in April 2011. The duty highlights three areas in which public bodies must show compliance. It states that a public authority must, in the exercise of its functions, have due regard to the need to:

Eliminate discrimination, harassment, victimisation, and any other conduct that is prohibited under the Equality Act 2010

Advance equality of opportunity between persons who share a relevant protected characteristic and persons who do not share it

Foster good relations between persons who share a relevant protected characteristic and persons who do not share it

Whilst working on your Equality Impact Assessment, you must analyse your proposal against these three tenets.

General points

1. In the case of matters such as service closures or reductions, considerable thought will need to be given to any potential equality impacts. Case law has established that due regard cannot be demonstrated after the decision has been taken. Your EIA should be considered at the outset and throughout the development of your proposal, it should demonstrably inform the decision, and be made available when the decision is recommended.
2. Wherever appropriate, the outcome of the EIA should be summarised in the Cabinet/Cabinet Member report and equalities issues dealt with and cross referenced as appropriate within the report.
3. Equalities duties are fertile ground for litigation and a failure to deal with them properly can result in considerable delay, expense, and reputational damage.

Where dealing with obvious equalities issues e.g. changing services to disabled people/children, take care not to lose sight of other less obvious issues for other protected groups.

If you already know that your decision is likely to be of high relevance to equality and/or be of high public interest, you should contact the Strategy & Communities team for support.

Further advice and guidance can be accessed online and on the intranet:

<https://www.gov.uk/government/publications/public-sector-equality-duty>

<https://officesharedservice.sharepoint.com/sites/Governance/SitePages/Reports.aspx>

H&F Equality Impact Analysis Tool

Overall Information	Details of Full Equality Impact Analysis
Financial Year and Quarter	<p>Time of completion of EIA: 2022/23 Q2</p> <p>Time period of the proposed service: 23/24 Q1 to 26/27 Q4 (maximum length)</p>
Name and details of policy, strategy, function, project, activity, or programme	<p>Title of EIA: Procurement Strategy for Specialist Co-Located IDVA Service</p> <p>Short summary: The procurement strategy proposed to bring together three existing contracts to procure an enhanced specialist co-located Independent Domestic Violence Advocacy (IDVA) service to support women experiencing domestic abuse who are accessing Homelessness services, Children’s Social Care, and/or the Criminal Justice System in Hammersmith & Fulham. This is a joint commissioning proposal between Housing, Children’s Services, and Community Safety.</p> <p>This proposal is inclusive of two separate lots, which will be issued as two contracts. The first lot is for the IDVA service provision itself, and the second lot is for a Case Progression service which supports the work of the Criminal Justice element of the specialist co-located IDVA service.</p> <p>The proposed contracts are for a minimum of 2 years, with the possibility of two 12-month extensions (4-year maximum contract length). The proposed contracts will commence on 1st April 2023 and will end on 31st March 2025, unless extended in which case the maximum contract end date is 31st March 2027.</p>

Lead Officer	Name: Caterina Giammarresi (Community Safety) Position: Victim Programmes Coordinator Email: caterina.giammarresi@lbhf.gov.uk Telephone No: 07554 222678
Date of completion of final EIA	1 st August 2022

Section 02	Scoping of Full EIA		
Plan for completion	Timing: Resources:		
Analyse the impact of the policy, strategy, function, project, activity, or programme	Analyse the impact of the policy on the protected characteristics (including where people / groups may appear in more than one protected characteristic). You should use this to determine whether the policy will have a positive, neutral, or negative impact on equality, giving due regard to relevance and proportionality.		
	Protected characteristic	Analysis	Impact: Positive, Negative, Neutral
	Age	The procurement strategy is aimed at all residents who are women and are experiencing domestic abuse and are accessing Homelessness services, Children's Social Care services, and/or the Criminal Justice System, irrespective of age.	Neutral

		<p>The strategy aligns with the Domestic Abuse Act 2021 in recognising children as victim/survivors and that support for children should be provided, including provision to train practitioners within Children’s Social Care on how to safety plan with children and support children affected by Domestic Abuse.</p>	Positive
		<p>The strategy aligns with safeguarding policies relating to children, the proposal includes a dedicated specialist Independent Domestic Violence Advocate (IDVA) co-located within Children’s Social Care who will support the non-abusive parent of children who are experiencing domestic abuse in the home.</p>	Positive
		<p>The strategy meets the requirements of the Domestic Abuse Act by stating that specialist support for victims with protected characteristics and/or complex needs or facing multiple disadvantage must be provided.</p>	Positive
	Disability	<p>The procurement strategy is aimed at all residents who are women and are experiencing domestic abuse and are accessing Homelessness services, Children’s Social Care services, and/or the Criminal Justice System, irrespective of Disability.</p>	Neutral

		The strategy meets the requirements of the Domestic Abuse Act by stating that specialist support for victims with protected characteristics and/or complex needs or facing multiple disadvantage must be provided.	Positive
	Gender reassignment	<p>The strategy is inclusive of all residents who identify as women and who are experiencing domestic abuse and are accessing Homelessness services, Children’s Social Care services, and/or the Criminal Justice System, irrespective of gender assumed or assigned at birth.</p> <p>IDVAs will work in collaboration with specialist services such as GALOP who can provide specialist support for trans+ victim/survivors of domestic abuse.</p>	<p>Neutral</p> <p>Positive</p>
	Marriage and Civil Partnership	<p>The procurement strategy is aimed at all residents who are women and are experiencing domestic abuse and are accessing Homelessness services, Children’s Social Care services, and/or the Criminal Justice System, irrespective of marriage and civil partnership.</p> <p>The strategy meets the requirements of the Domestic Abuse Act by stating that specialist support for victims with protected characteristics and/or complex needs or facing multiple disadvantage must be provided. IDVAs will be knowledgeable around how marriage and civil partnership can be used as a power dynamic to further abuse victim/survivors of Domestic Abuse.</p>	<p>Neutral</p> <p>Positive</p>

	Pregnancy and maternity	<p>The procurement strategy is aimed at all residents who are women and are experiencing domestic abuse and are accessing Homelessness services, Children’s Social Care services, and/or the Criminal Justice System, irrespective of pregnancy and maternity.</p> <p>The strategy meets the requirements of the Domestic Abuse Act by stating that specialist support for victims with protected characteristics and/or complex needs or facing multiple disadvantage must be provided. IDVAs will be aware of the increased risk of Domestic Abuse during and following pregnancy and will be able to support victim/survivors through pregnancy and maternity.</p>	<p>Neutral</p> <p>Positive</p>
	Race	<p>The procurement strategy is aimed at all residents who are women and are experiencing domestic abuse and are accessing Homelessness services, Children’s Social Care services, and/or the Criminal Justice System, irrespective of Race.</p> <p>The Domestic Abuse Act 2021 states that specialist support for victims with protected characteristics and/or complex needs or facing multiple disadvantages must</p>	<p>Neutral</p> <p>Positive</p>

		<p>be provided. Officers intend to seek a service provider who can demonstrate that they are able to meet the needs of minoritised groups and those women accessing the service who may face additional barriers. Tender responses will be expected to demonstrate their understanding of intersectionality and how they will provide a service that is tailored to those facing multiple disadvantages, particularly regarding race, ethnicity, and immigration status.</p>	
	<p>Religion/belief (including non-belief)</p>	<p>The procurement strategy is aimed at all residents who are women and are experiencing domestic abuse and are accessing Homelessness services, Children’s Social Care services, and/or the Criminal Justice System, irrespective of religion/belief.</p> <p>The strategy meets the requirements of the Domestic Abuse Act by stating that specialist support for victims with protected characteristics and/or complex needs or facing multiple disadvantage must be provided.</p>	<p>Neutral</p> <p>Positive</p>
	<p>Sex</p>	<p>The procurement strategy is aimed at all residents who are women and are experiencing domestic abuse and are accessing Homelessness services, Children’s Social Care services, and/or the Criminal Justice System. It recognises that domestic abuse is disproportionality perpetrated against women and girls and is gender</p>	<p>Positive</p>

		informed.	
		Commissioning a woman only service is a positive action that enables women and girls (some facing multiple forms of discrimination) equal opportunity to trauma informed support.	Positive
		The Equalities Act Schedule 3 Part 7 allows service providers to provide single- or separate-sex services for women and men, or provide services differently to women and men in certain circumstances.	Positive
	Sexual Orientation	The procurement strategy is aimed at all residents who are women and are experiencing domestic abuse and are accessing Homelessness services, Children's Social Care services, and/or the Criminal Justice System, irrespective of sexual orientation.	Neutral
		The strategy meets the requirements of the Domestic Abuse Act by stating that specialist support for victims with protected characteristics and/or complex needs or facing multiple disadvantage must be provided.	Positive
		IDVAs will work in collaboration with specialist services such as GALOP who can provide specialist support for LGBTQIA+ victim/survivors of domestic abuse.	Positive

	<table border="1" style="width: 100%; height: 40px;"> <tr> <td style="width: 25%;"></td> <td style="width: 50%;"></td> <td style="width: 25%;"></td> </tr> </table> <p>Human Rights or Children’s Rights If your decision has the potential to affect Human Rights or Children’s Rights, please contact your Equality Lead for advice</p> <p>Will it affect Human Rights, as defined by the Human Rights Act 1998? No</p> <p>Will it affect Children’s Rights, as defined by the UNCRC (1992)? No</p>			

Section 03	<p>Analysis of relevant data Examples of data can range from census data to customer satisfaction surveys. Data should involve specialist data and information and where possible, be disaggregated by different equality strands.</p>
Documents and data reviewed	<p>Housing IDVA (21/22) Total referrals engaged: 56 (97% of total contacted) BME Women engaged: 36 (64%)</p> <p>Sexual Orientation of Women Engaged: LGBT: 2 (4%)</p> <p>Physically Disabled Women Engaged: 5 (9%) Mental Health Needs: 25 (45%)</p>

Children's Social Care IDVA (21/22)

Total referrals engaged: 57 (98% of total contacted)

BME Women engaged: 35 (61%)

Sexual Orientation of Women Engaged:

Heterosexual: 54 (95%)

Bisexual: 1 (2%)

LGBT: 0

Non-Disclosed: 2 (3%)

Physically Disabled Women Engaged: 0

Mental Health Needs: 14 (25%)

Criminal Justice IDVA (21/22)

Total referrals engaged: 96 (83% of total contacted)

BME Women engaged: 37 (38%)

Sexual Orientation of Women Engaged:

Heterosexual: 93 (97%)

Bisexual: 0

LGBT: 2 (2%)

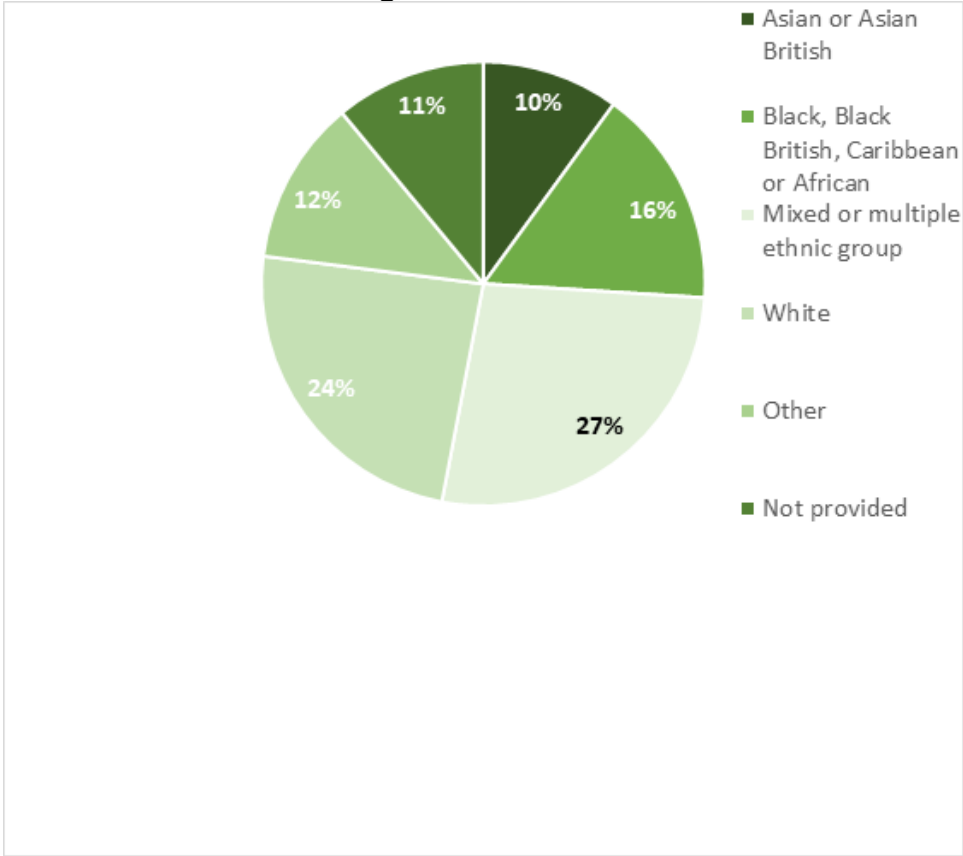
Not Disclosed: 1 (1%)

Physically Disabled Women Engaged: 4 (4%)

Mental Health Needs Women engaged: 35 (36%)

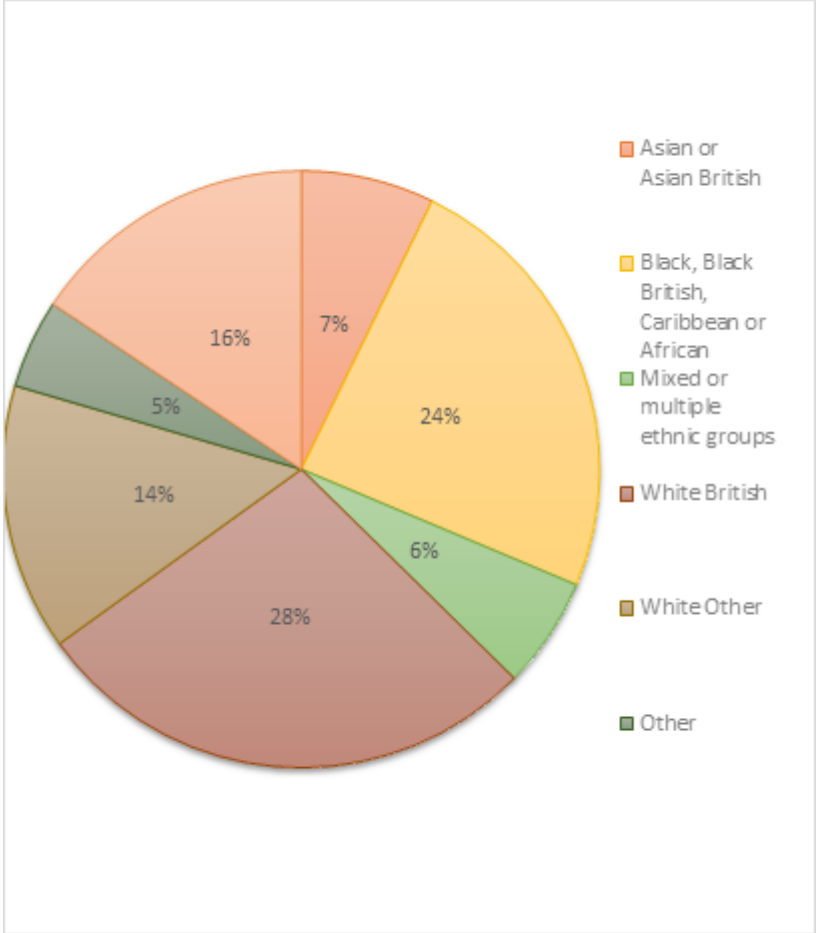
Children's Social Care

61% of people referred to Social Care with a Domestic Abuse need last year came from non White-British backgrounds:



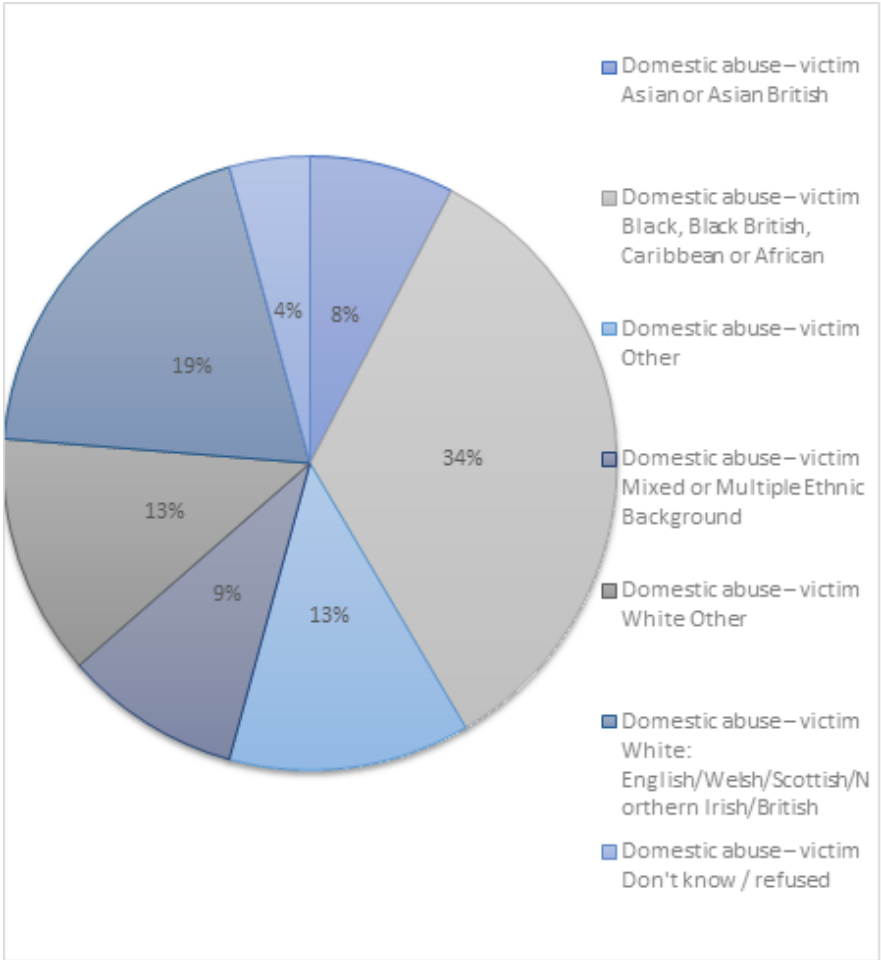
Criminal Justice

43% of victim/survivors referred to the Criminal Justice IDVA last year came from non White-British backgrounds:



Housing

67% of people who approached Housing with a Domestic Abuse need last year came from non- White-British backgrounds:



	<p>The Domestic Abuse Act and new housing duties:</p> <p>Part 4 of the Act stipulates support must be provided to victims of domestic abuse, or their children, who reside in relevant accommodation, including:</p> <p>Advocacy support – development of personal safety plans, liaison with other services (for example, GPs and social workers, welfare benefit providers)</p> <p>Domestic abuse-prevention advice – assist victims to recognise the signs of abusive relationships, to help them remain safe (including online) and to prevent re-victimisation</p> <p>Specialist support for victims with protected characteristics and/or complex needs or facing multiple disadvantage</p> <p>Children’s support – including play therapy and child advocacy</p> <p>Housing-related support – providing housing-related advice and support, for example, securing a permanent home and advice on how to live safely and independently</p> <p>Counselling and therapy for both adults and children</p>
New research	<p>If new research is required, please complete this section</p> <p>N/A</p>

Section 04	Consultation
Consultation	<p>Stakeholder and survivor consultations will take place in September 2022 and will feed into the final service specification. Invited key stakeholders will include: the police, community safety unit, children’s social care and early help services, Housing, Adult Safeguarding and specialist service providers: Hestia, Advance, GALOP, IKWRO, Refuge, Standing Together Against Domestic Abuse, WGN, Stay Safe East, St Mungo’s and Turning Point.</p> <p>We will also be drawing on the consultations which took place with survivors and stakeholders to develop H&F’s recent Ending VAWG Strategy</p>

Analysis of consultation outcomes	<p>Key themes from the ending VAWG Strategy consultations highlighted:</p> <ul style="list-style-type: none"> • The need for specialist, co-located support available in the community • The need for trauma-informed, holistic support • The need for specialist support for victims with protected characteristics and/or complex needs or facing multiple disadvantage must be provided. • The need to support women with no recourse to public funds <p>The service specification for the service will reflect this.</p>
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Section 05	Analysis of impact and outcomes
Analysis	<p>The consultations highlighted the need for IDVA service provision to:</p> <p>Advocate for equality and equal rights for survivors irrespective of their protected characteristics.</p> <p>Trauma-informed support</p> <p>The need for medium to high support</p> <p>A range of support for victim/survivors</p> <p>Robust training for team members so that they can confidently support women and children with protected characteristics and/or complex needs or facing multiple disadvantage</p>

Section 06	Reducing any adverse impacts and recommendations
Outcome of Analysis	<p>The service specification for the Specialist Co-Located IDVA service will stipulate that anonymised information pertaining to victim/survivors regarding any protected characteristics and/or complex needs or facing multiple disadvantage are accurately recorded and reported on so that any trends or gaps can be identified at the earliest opportunity. Monitoring reports and steering groups will be quarterly from the start date of the contract.</p> <p>The service specification will also record:</p> <ul style="list-style-type: none"> Type of abuse (physical, sexual, emotional, psychological, coercive control, economic) Additional VAWG experienced Outcomes at exit (does the victim feel safer? is the victim at reduced risk? does the victim know how to access support in the future? Has their health and wellbeing improved etc) Case studies provided by service users

Section 07	Action Plan					
Action Plan	<p>Note: You will only need to use this section if you have identified actions as a result of your analysis</p>					
	Issue identified	Action (s) to be taken	When	Lead officer and department	Expected outcome	Date added to business/service plan

Section 08	Agreement, publication and monitoring
Senior Managers' sign-off	Name: Neil Thurlow Position: Assistant Director of Community Safety Considered at relevant DMT: TBC
Key Decision Report (if relevant)	Date of report to Cabinet/Cabinet Member: 6 th September 2022 Key equalities issues have been included: No
Equalities Advice (where involved)	Name: Position: Date advice / guidance given: Email: Telephone No: